

## **New Opening Hours at the 5 County Council Household Recycling Centres**

The opening hours are changing at the County Council's Household Recycling Centres.

From Sunday March 28th 2010, the new hours will be Monday to Sunday, 9.00 am to 6.15 pm every day (except Christmas Day and New Year's Day). These hours will be fixed all year round.

Currently opening hours alter twice a year at the start and end of British Summer Time. The hours are:-

Summer time (BST) 8:00am – 7:45pm

Winter time (GMT) 8:00am – 4:45pm

These hours have a number of disadvantages:-

- \* There are some periods of lone working for the staff at the sites, resulting in reduced staff availability to assist customers.
- \* There can be fly tipping outside the gates in the autumn when the opening hours have reduced.
- \* They cause confusion because they vary, resulting in wasted trips by the public.

Changing the opening hours allows residents maximum access to the sites during daylight hours whilst providing the best staffing levels to ensure a quality service. It will also reduce fly tipping and bring GCC's opening hours more in line with other neighbouring counties.

There will be an awareness campaign to ensure residents know about the changes including press releases, flyers issued at the sites, site posters, and press and radio advertising.

Please note:-

Cheltenham Borough Council provides the Swindon Road Recycling Centre for its residents. The opening hours at this site are unchanged.

The County Council's 5 Household Recycling Centres are at the following locations:

1. Fosse Cross- 6 miles north of Cirencester on the A429
2. Hempsted- 1 mile from Gloucester docks
3. Oak Quarry- 1 mile north east of Coleford
4. Pyke Quarry- 2 miles west of Horsley
5. Wingmoor Farm- 1.5 miles west of Bishop's Cleeve

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